

to start remote support, go to appstore

splashtop sos

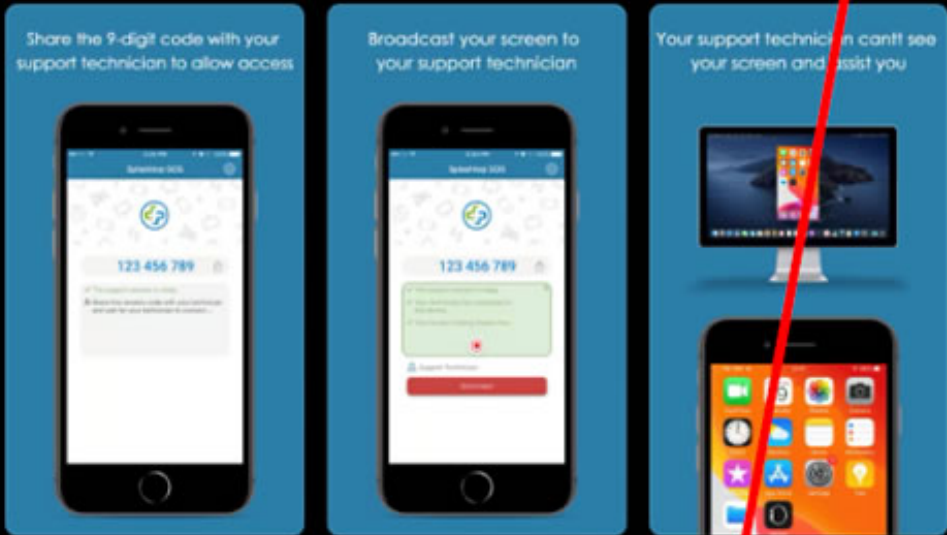


Splashtop SOS

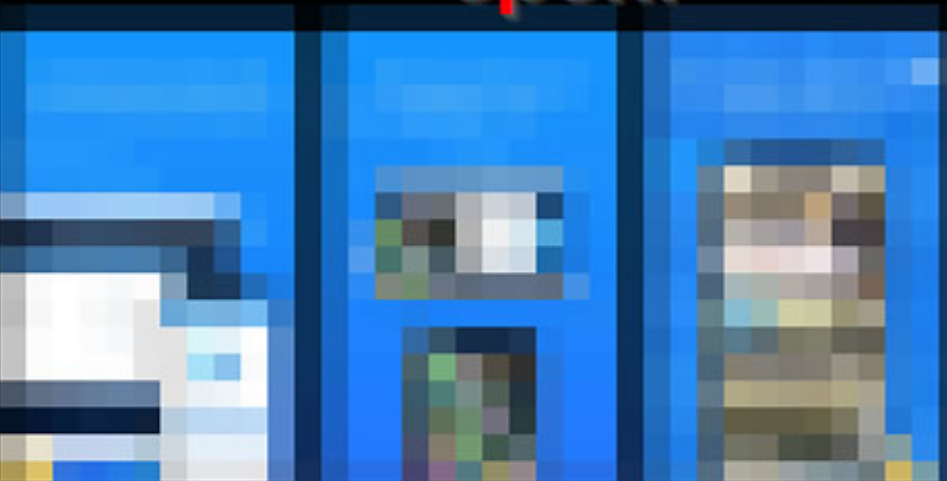
On-Demand Support with Mobile

★★★★☆ 10

OPEN



2. if it says install, tap that. then tap open.



Splashtop SOS

3. give this 9 digit code to your technician



✓ The support session is ready.

✓ Your technician has connected to this device.

4. tap this icon

Tap the button and start broadcast to share your screen...



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Disconnect

Everything on your screen, including notifications, will be recorded. Enable Do Not Disturb to prevent unexpected notifications.

Screen Broadcast

Splashtop SOS

Start Broadcast

5. tap start broadcast. your technician will now talk you through what to do.

Microphone

Global

when technician has disconnected, to close the app:

1. tap OK

Screen Broadcasting

Live Broadcast to Splashtop SOS has stopped due to: Support session has disconnected.

OK

Go to Application

3. swipe this panel up to close the app

2. double tap the home button